



## W8 (EA/SA/INTA) Instructions for Use



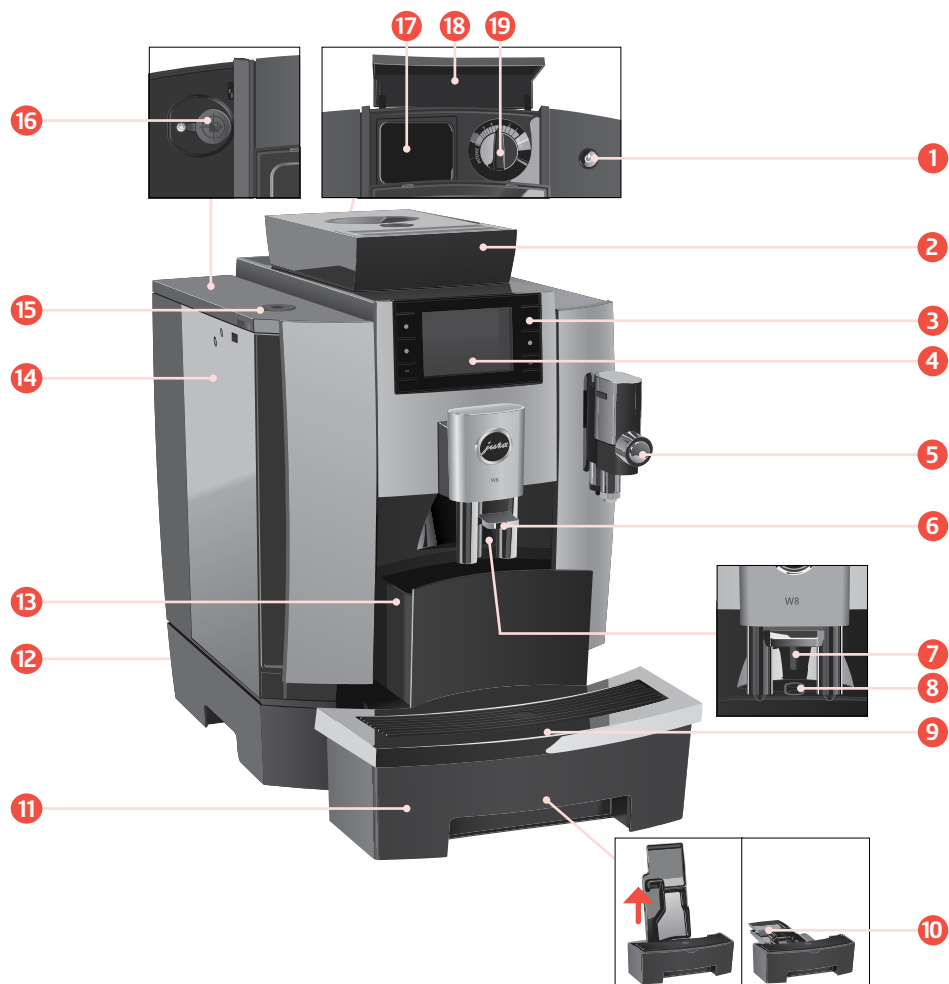
Original instructions for use  
Before using the machine read the instructions for use.


## Your W8

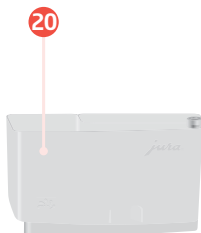
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# 1 Control elements



- 1 On/Off button 
- 2 Bean container with aroma preservation cover (lockable)
- 3 Multi-function buttons (button function depends on what is shown in the display)
- 4 Display
- 5 Milk system with fine foam frother (height-adjustable)
- 6 Height-adjustable coffee spout
- 7 Hot-water spout
- 8 Coffee Eye cup sensor
- 9 Cup grille with aperture
- 10 Insert for drip tray
- 11 Drip tray
- 12 Mains cable (permanently connected or plug-in) (back of the machine)
- 13 Coffee grounds container
- 14 Water tank
- 15 Water tank cover (lockable)
- 16 Service socket for an optional JURA Connector
- 17 Filler funnel for ground coffee (removable)
- 18 Filler funnel cover
- 19 Grinder adjustment switch
- 20 Container for milk system cleaning
- 21 Measuring spoon for ground coffee
- 22 Key for aroma preservation cover and water tank cover





## 2 For your safety

### Comply with the instructions for use

Before using the machine, read these instructions for use thoroughly and completely and comply with the instructions they contain. Keep these instructions for use close to the machine and pass them on to the next user.

Failure to observe the instructions for use may result in serious injuries or damage to property. Safety information is therefore indicated as follows:

 <b>WARNING</b>	Indicates circumstances that may result in serious injuries or death.
 <b>CAUTION</b>	Indicates circumstances that may result in minor injuries.
<b>CAUTION</b>	Indicates circumstances that may result in damage to property.

### Proper use

This machine is intended for use by specialist or trained staff in businesses, light industry and agricultural facilities or for commercial use by non-professionals. It should only be used for coffee preparation and to heat milk and water. Use for any other purpose will be deemed improper.

### User limitations

People, including children, who do not have the

- physical, sensory or mental capabilities to use the coffee machine safely,
- or lack the necessary experience or knowledge to use the machine safely,

must be supervised by a responsible person when using it, or must be instructed in how to use it correctly.

When using the CLARIS Pro Smart+ filter cartridge or a JURA Connector, wireless connections are established. Specific details on the frequency band used and the maximum transmission power can be found in the 'Technical data' section.


## Use by children

**Children must be able to recognise and understand the potential dangers arising from incorrect use:**

- Keep **children under the age of 8** away from the machine, or supervise them constantly.
- **Children aged 8 and over** may only operate the machine without supervision if they have been instructed in how to use it safely.
- Children may not clean or service the machine unless supervised by a responsible person.
- Do not allow children to play with the machine.


## What to do in the event of damage

**Never use a damaged machine or mains cable. This could result in fatal electric shock.**

- In the event of signs of damage, disconnect the machine from the mains. To do this, first switch the W8 off with the On/Off button . Only then should you remove the mains plug from the power socket.
- Replace a damaged **plug-in mains cable** with an original JURA mains cable. Unsuitable mains cables may result in consequential damage.
- Only permit authorised JURA service centres to carry out **repairs to the machine** and the **permanently connected mains cable**. Unsuitable repairs may result in consequential damage.

## Preventing damage

### To avoid damage to the machine and the mains cable:


- The W8 must not be placed in a cabinet when in use.
- Do not use the W8 and the mains cable near hot surfaces.
- Do not allow the mains cable to rub against sharp edges and ensure that it does not become trapped.
- Never allow the mains cable to loosely hang down. The mains cable could pose a tripping hazard or become damaged.
- Protect the W8 from weather and direct sunlight.
- Only connect the W8 to a mains voltage corresponding to that stated on the rating plate. The rating plate is located on the underside.
- Connect the W8 directly to a domestic power socket. Using multi-socket adapters or extension cords may cause overheating.
- The surface of the heating element and outer enclosure remains hot after use and the outside of the appliance may retain heat.
- Do not use alkaline or alcohol-based cleaning agents; only use mild cleaning agents and a soft cloth.
- Do not use any coffee beans treated with additives or caramelised coffee beans.
- Only fill the water tank with fresh, cold, non-carbonated water.
- Switch the machine off with the On/Off button  if you are going to be absent for a longer period of time and remove the mains plug from the power socket.



- Only use original JURA maintenance products. Use of products that are not explicitly recommended by JURA could damage your W8.

#### **Danger of electric shock**

#### **Water conducts electricity. Do not bring water and electricity into contact with one another:**

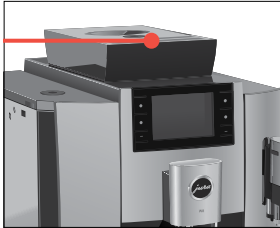
- Never touch the mains plug with wet hands.
- Do not immerse the W8 and/or mains cable in water.
- Do not put the W8 or any individual parts in the dishwasher.
- Before cleaning, switch the W8 off with the On/Off button . Always wipe the W8 with a damp cloth rather than a wet one, and protect it from prolonged exposure to water splash. The W8 must not be cleaned with a jet of water.
- The W8 is not suitable for installation on a surface where a jet of water can be used.

#### **Danger of burns, scalding and injury**

- Do not touch the spouts during operation. Use the handles provided.
- Optionally, your W8 can be remotely operated using mobile devices. When preparing a product or initiating a maintenance programme, make sure that other people are not put at risk – for example, through contact with the spouts.
- Be careful to ensure that the fine foam frother is correctly installed and clean, otherwise the fine foam frother (or parts of it) may come loose.

## 3 Preparing and using for the first time

### Setting up the machine



- ▶ Choose a spot for your W8 which protects the machine against overheating. Ensure that the ventilation slots are not covered.
- ▶ Place the W8 on a horizontal surface that is not sensitive to water (minimum height of 80 cm).

### Filling the bean container

The aroma preservation cover of the bean container is lockable (spanner supplied as standard).

#### CAUTION

Coffee beans which have been treated with additives (e.g. sugar), ground coffee or freeze-dried coffee will damage the grinder.

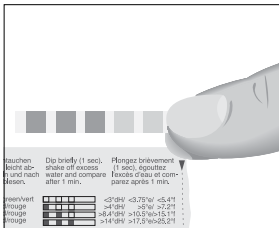
- ▶ Only use roasted, untreated coffee beans to fill the bean container.

- ▶ Remove the aroma preservation cover.
- ▶ Fill the bean container with coffee beans and close the aroma preservation cover.

### Determining the water hardness

When you use the machine for the first time, you must set the water hardness. If you know the hardness of your water, go straight to the next section. If you do not know the water hardness, you can find this out first:

- ▶ Hold the Aquadur® test strip supplied under running water for one second. Shake off the water.
- ▶ Wait for about 1 minute.
- ▶ You will then be able to read the degree of water hardness from the discolouration of the Aquadur® test strip and the description on the packaging.



## First-time use

**⚠ WARNING**

If the machine is operated with a defective mains cable, there is a danger of potentially fatal electric shock.


- Never use a machine which is damaged or has a defective mains cable.

**CAUTION**

Milk, sparkling mineral water or other liquids can damage the water tank or the machine.

- Only fill the water tank with fresh, cold water.

**Precondition:** The bean container has been filled.

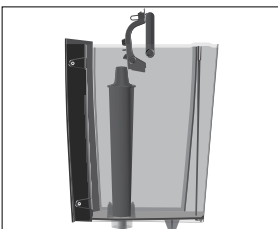
- For machines with a **plug-in** mains cable: Connect the mains cable to the machine.
- Insert the mains plug into a power socket.
- Press the On/Off button  to switch the W8 on.

**‘Sprachauswahl’**

- Press the **>** or **<** button until the desired language is displayed, e.g. **‘English’**.
- Press the **‘Save’** button.
- **‘Water hardness’**

**i** Please refer to the section above for a description of how to determine the water hardness.

- Press the **>** or **<** button to change the setting for the water hardness.
- Press the **‘Save’** button.
- **‘Filter operation’ / ‘Insert filter’**
- Place one receptacle under the coffee spout and another under the fine foam frother.
- Remove the water tank and rinse it with cold water.
- Open the filter holder.



- Insert the CLARIS Pro Smart+ filter cartridge into the water tank, exerting slight pressure.
- Close the filter holder. It will click into place audibly.

### 3 Preparing and using for the first time

- ▶ Fill the water tank with fresh, cold water and reinsert the tank.

**i** The machine automatically detects that you have just inserted the filter cartridge.

‘Filter is being rinsed’, water flows directly into the drip tray.

‘System is filling’, water flows out of the hot-water spout.

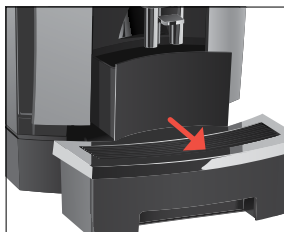
‘Machine is heating’

‘Machine is rinsing’

‘Milk system is being rinsed’

‘Empty drip tray’

- ▶ Empty the drip tray and put it back into the machine. The start screen is displayed. Your W8 is ready for use.



#### Managing your W8 – the JURA Cockpit



The **JURA Cockpit** allows you to manage your W8. Press the **>** button for **approx. 2 seconds** to enter the JURA Cockpit.

Symbol	Meaning
	‘Maintenance’ area (blue)
	‘Machine settings’ area (green)
	Product counter, day counter, maintenance counter
	Filter mode

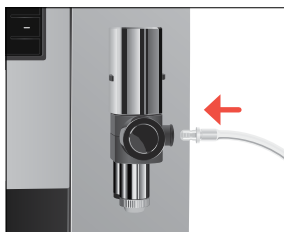
#### Connecting milk

Your W8 creates fine, creamy, feather-light milk foam with a perfect consistency. The most important requirement for frothing milk is a milk temperature of 4–8 °C. We would therefore recommend using a milk cooler or a milk container.

- ▶ Remove the protective cover from the fine foam frother.
- ▶ Connect the milk pipe to the fine foam frother.

**i** The milk system of your W8 has a connector **HP3** and an interchangeable milk spout **CX3**.

- ▶ Connect the other end of the milk pipe to a milk container or a milk cooler.



## 4 Preparation

### Specialities:

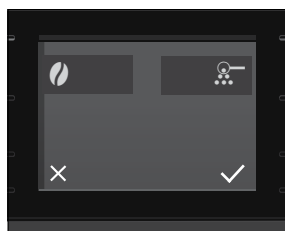
Page ● ○ ○	'Espresso' 'Coffee'	'Cappuccino' 'Latte macchiato'
Page ○ ● ○	'Americano' 'Lungo'	'Cortado' 'Macchiato'
Page ○ ○ ●	'Special coffee' 'Hot water'	'Flat White' 'Milk foam'


### Basic information about preparing drinks:

Aim	What to do
Change the coffee strength of a single product	Press the < or > button during grinding
Change the amount for a single product	Press the < or > button during preparation
Permanently save the amount for a single product	Immediately after preparation, press 'Save'
Change the amount, coffee strength and temperature for any given product	Press a product button for two seconds and configure the settings via 'Product settings'
Display more products	Press the > button to display the next product page
Prepare two speciality coffees (for coffee and espresso)	Press the preparation button twice within two seconds
Stop preparation	Press the 'X' button



Coffee tastes best served hot. A cold porcelain cup cools the beverage – and impairs the taste. We therefore recommend prewarming the cups. You can purchase a JURA cup warmer from your specialised dealer.

### Preparation with preselection (Speciality Selection)



Press the  button to open the Speciality Selection.

Now choose the desired preselection for the product:

Speciality Selection	Meaning
 – 'Extra Shot' (for latte macchiato, cappuccino and flat white)	The product is prepared with two brewing operations, with half the amount of water – for a speciality coffee with a particularly intense taste.
 – Ground coffee (all speciality coffees)	The product is prepared with ground coffee.

### Latte macchiato, cappuccino and other speciality coffees with milk



Your W8 prepares the following speciality coffees with milk at the touch of a button:

- Cappuccino
- Latte macchiato
- Cortado
- Macchiato
- Flat white

**Example:** Latte macchiato

**Precondition:** Milk is connected to the fine foam frother.

- ▶ Place a glass under the fine foam frother.
- ▶ Press '**Latte macchiato**' (on page ●○○).

The preset amount of milk foam flows into the glass.

**i** There is a short interval while the hot milk separates from the milk foam. This allows the typical layers of a latte macchiato to form.

The preset amount of water for espresso flows into the glass.

To ensure that the fine foam frother always works properly, you must clean it **daily** when you have been preparing milk (see chapter 7 'Maintenance – Cleaning the milk system').

### Espresso and coffee



**Example:** Coffee

- ▶ Place a cup under the coffee spout.
- ▶ Press '**Coffee**' (on page ●○○).

The preset amount of water for coffee flows into the cup.

### Americano and lungo

For the americano and lungo, the W8 blends the coffee with hot water using a special preparation method. This results in a full-bodied speciality coffee which is particularly easy to digest. You can change the amount of this additional water (see chapter 4 'Preparation – Adjusting the product settings').

### Ground coffee







You can choose to use a second coffee variety, for example decaffeinated coffee, with the filter funnel for ground coffee.

**Basic information about ground coffee:**

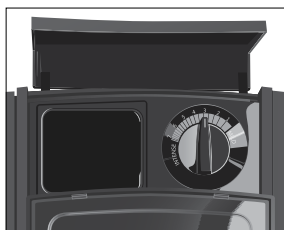
- Never add more than two level measuring spoons of ground coffee.

- Use ground coffee which is not ground too finely. Very fine coffee can block up the system so that the coffee only comes out in drips.
- If you did not fill the machine with a sufficient amount of ground coffee, 'Not enough ground coffee' is displayed and the W8 stops the operation.
- The desired speciality coffee must be prepared within approximately one minute after filling with the ground coffee. Otherwise the W8 stops the operation and is once more ready for use.
- All speciality coffees with ground coffee are always prepared following the same model.

**Example:** Espresso with ground coffee

- Place an espresso cup under the coffee spout.
- Press the  button to open the Speciality Selection.
- Press 'Ground coffee' .
- Press the  button.
- Press 'Espresso' (on page   ).
- 'Please add ground coffee'
- Open the cover of the filler funnel for ground coffee.
- Place one level measuring spoon of ground coffee into the filler funnel.
- Close the cover of the filler funnel.
- Press the 'Next' button.

The preset amount of water for espresso flows into the cup.






## Hot water

### CAUTION

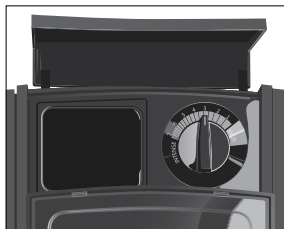
There is a danger of scalding from hot water splashes.

- Avoid direct contact with the skin.



- Place a cup under the hot-water spout.
  - Press 'Hot water' (on page   .
- The preset amount of water flows into the cup.

### Adjusting the grinder



You can adjust the grinder to suit the degree of roast of your coffee.

The consistency of grind is correct if the coffee flows regularly from the coffee spout. In addition a fine, thick crema forms.

- ▶ Open the cover of the filler funnel for ground coffee.
- ▶ Turn the grinder adjustment switch to the desired position.
- ▶ Close the filler funnel cover.

### Adjusting the product settings

Press a product button for **about two seconds** to view the list of settings:

- **'Product settings'**: Specify individual settings such as coffee strength, amount of water, etc.
- **'Reposition the product'**: Replace products on the start screen

Permanent settings in programming mode always follow the same model.

**Example:** Proceed as follows to change the coffee strength for one coffee.

- ▶ Press the button for **about 2 seconds** **'Coffee'**.
- ▶ Press **'Product settings'**.
- ▶ **'Coffee strength'**

**i** Different settings will be available depending on the selected product: Press the ◀ or ▶ button to navigate the various settings.


- ▶ Press the > or < button to change the setting.
- ▶ Press the **'Save'** button.
- ▶ Press **'X'** to return to the start screen.



## 5 Daily operation

### Switching the machine on and off



- ▶ Place one receptacle under the coffee spout and another under the fine foam frother.
- ▶ Press the On/Off button .

**‘Machine is rinsing’**

Your W8 is switched on or off.

- i** When the machine is switched off, the system is only rinsed if a speciality coffee has been prepared.
- i** If milk has been prepared before switching off, you will be prompted to carry out a milk system cleaning (**‘Clean the milk system’**). After 30 seconds, the switch-off process continues automatically.

### Filling the water tank

Daily maintenance of the machine and hygiene when handling milk, coffee and water are key to a perfect coffee result in the cup every time. You should therefore change the water **daily**.

#### CAUTION


Milk, sparkling mineral water or other liquids can damage the water tank or the machine.

- ▶ Only fill the water tank with fresh, cold water.
- 
- ▶ Remove the water tank and rinse it with cold water.
  - ▶ Fill the water tank with fresh, cold water and reinsert the tank.


## Maintenance actions















Optimal coffee quality depends on many factors. One important prerequisite is regular maintenance of your W8. Carry out the following steps:

Maintenance action	Daily	If necessary	Note
Empty the drip tray and coffee grounds container and rinse with warm water (The insert for the drip tray, including the drip tray itself, and the coffee grounds container are dishwasher-safe)	▪		Always empty the coffee grounds container when the machine is switched on. This is the only way of resetting the coffee grounds counter.
Clean the milk system (if heavily soiled, also dismantle and rinse it)		▪	See chapter 7 'Maintenance – Cleaning the milk system'. We recommend that you dismantle and rinse the professional fine foam frother once a week (see chapter 7 'Maintenance – Dismantling and rinsing the fine foam frother')
Rinse the milk pipe		▪	
Rinse the water tank	▪		
Wipe the surface of the machine with a clean, soft, damp cloth (e.g. microfibre cloth)	▪		
Changing milk pipe with connector HP3		approx. every 3 months	
Change the interchangeable milk spout CX3		approx. every 3 months	
Clean the inside of the water tank with a brush		▪	
Clean the top and bottom of the cup grille		▪	
Thoroughly clean the drip tray and coffee grounds container		▪	

**i** You will find more information about the maintenance of your W8 in the 'Maintenance'  area in the programme item 'Information'.

## 6 Machine settings

Press the > button for **approx. 2 seconds** to enter the JURA Cockpit. The following settings can be saved in 'Machine Settings' :

Programme item	Explanation
Page   	
'Switch off after'	Set the automatic switch-off time to save energy (switch-off after 15 minutes, 30 minutes or 1 – 9 hours after the last action on the machine)
'Water hardness'	Set the hardness of the water used (1 °dH to 30 °dH) to prevent limescale building up in your machine
'Product name'	Display product images with/without product names on the start screen
'Units'	Set the unit for the amount of water (ml or oz)
Page   	
'Rinse the milk system'	<b>Automatic:</b> Milk system rinsing starts automatically 15 minutes after preparation of a speciality coffee with milk. <b>Manual:</b> The milk system rinsing can be initiated manually via the Cockpit in the  section.
'Empty system'	Empty the system to protect the W8 from frost damage during transport(see chapter 10 'Transport and environmentally friendly disposal – Transport / Emptying the system').
'Choose language'	Set language
'Factory setting'	Reset your W8 to factory settings (the machine then switches off)
Page   	
'Version'	View software version
'One-off settings'	Specify whether or not to allow one-off settings during preparation
'Lock/enable'	Enable or disable individual products
'Product settings'	Define whether the permanent product settings can be changed or not
If a JURA Connector is used in the service socket of the W8, further functions appear on page     .	

## 7 Maintenance

### Basic information about maintenance:

- If a maintenance programme is pending, this is indicated by an additional red circle on the start screen (●○○○). Press the > button for **approx. 2 seconds** to enter the JURA Cockpit. You can manage the maintenance of your W8 in the ⚙️ section.
- In the Cockpit of your W8, maintenance programmes that need to be carried out are shown in the form of messages with red backgrounds. Press the button that corresponds to the message to go straight to the maintenance programme. Maintenance programmes that are due imminently are indicated on your W8 by means of a bar display within the message.
- Carry out each maintenance programme when you are prompted to do so.

### Rinsing the machine



You can start coffee system rinsing manually at any time.

**Precondition:** The start screen is displayed.

- ▶ Place one receptacle under the coffee spout and another under the fine foam frother.
  - ▶ Press the > button for **approx. 2 seconds** to enter the JURA Cockpit.
  - ▶ Press the ⚙️ button.
  - ▶ Press **'Rinse the coffee system'** to trigger the rinse operation. **'Machine is rinsing'**
- The operation stops automatically.

### Rinsing the milk system



After each milk preparation, the W8 prompts you to perform a milk system rinse. In the machine settings, you can set whether the milk system rinsing is to be initiated manually or automatically 15 minutes after preparation (see chapter 6 'Machine settings').

**Precondition:** The start screen is displayed.

- ▶ Place a receptacle under the fine foam frother.
- ▶ Press the > button for **approx. 2 seconds** to enter the JURA Cockpit.
- ▶ Press the ⚙️ button.
- ▶ Press **'Rinse the milk system'** to trigger the rinse operation. The fine foam frother is rinsed. The operation stops automatically.

## Cleaning the milk system

The fine foam frother must be **cleaned daily** if milk has been prepared to make sure it functions perfectly and also in the interests of hygiene.

### CAUTION

If the wrong cleaning agent is used, the machine could be damaged and/or traces could be left behind in the water.

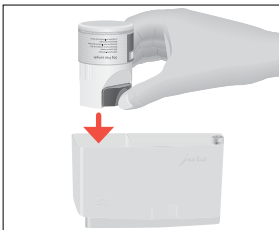
- Use only original JURA maintenance products.

**i** JURA milk system cleaner is available from specialised dealers.

**i** Use the container supplied for milk system cleaning.

**Precondition:** The cockpit displays 'Clean the milk system'.

- Press the > button for **approx. 2 seconds** to enter the JURA Cockpit.
- Press 'Clean the milk system'.
- Press the 'Start' button.  
'Clean the milk system' / 'Cleaning agent for milk system'
- Remove the milk pipe from the milk container or milk cooler.
- Pour one dosing unit of milk system cleaner into the container for milk system cleaning.



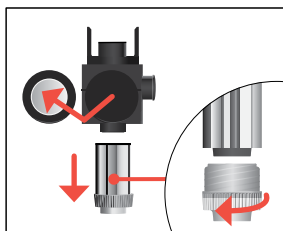
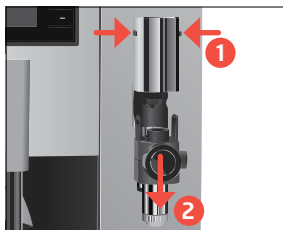
- Place the container under the hot-water spout and the fine foam frother and then connect the milk pipe to the container.  
**i** To connect the milk pipe to the container correctly, the pipe must be fitted with a connector HP3.
- Press the 'Next' button.  
The fine foam frother and the milk pipe are cleaned.  
The operation stops automatically.

## Dismantling and rinsing the fine foam frother

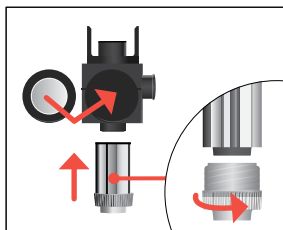
If insufficient foam is produced when the milk is frothed or milk sprays out of the fine foam frother, this may get dirty. If this happens, dismantle and rinse the fine foam frother.

**i** We recommend that you dismantle and rinse the professional fine foam frother once a week.

- Remove the milk pipe and rinse it thoroughly under running water.
- Remove the fine foam frother.



- Dismantle the fine foam frother into its individual parts.
- Rinse all the parts under running water. If there are severely dried-on milk residues, firstly immerse the individual parts in a solution of 250 ml water and one dosing unit of JURA milk system cleaner. Then rinse the individual parts thoroughly.



- Re-assemble the fine foam frother.

**i** Ensure that all individual parts are correctly and firmly connected to ensure optimum operation.



- Re-fit the fine foam frother on the milk system.

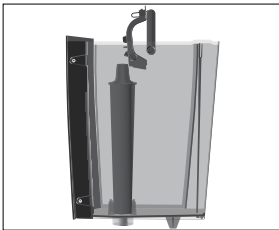
## Inserting/changing the filter

Once the filter cartridge stops working (depending on the water hardness setting), the W8 will prompt you to change the filter.

- i** Your W8 no longer has to be descaled if you are using the CLARIS Pro Smart+ filter cartridge.
- i** CLARIS Pro Smart+ filter cartridges are available from specialised dealers.

**Precondition:** The start screen is displayed. (Or the cockpit displays 'Filter' when the capacity of the filter used is exhausted.)

- Remove and empty the water tank.
  - Open the filter holder and remove the **old** CLARIS Pro Smart+ filter cartridge.
  - Insert a **new** CLARIS Pro Smart+ filter cartridge into the water tank, exerting slight pressure.
  - Close the filter holder. It will click into place audibly.
  - Fill the water tank with fresh, cold water and reinsert the tank. The machine automatically detects that you have just inserted/changed the filter cartridge.
- 'Filter is being rinsed', water flows directly into the drip tray.



## Cleaning the machine

After 180 preparations or 80 switch-on rinses, the W8 will prompt you to clean it.

### CAUTION

If the wrong cleaning agent is used, the machine could be damaged and/or traces could be left behind in the water.

- Use only original JURA maintenance products.

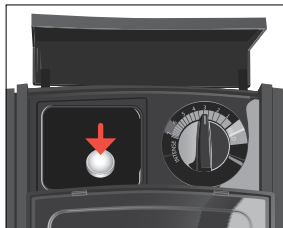
- i** The cleaning programme lasts approximately 20 minutes.
- i** Do not interrupt the cleaning programme. The quality of cleaning will be impaired if you do so.
- i** JURA cleaning tablets are available from specialised dealers.

**Precondition:** The cockpit displays 'Clean'.

- Press the > button for **approx. 2 seconds** to enter the JURA Cockpit.
- Press 'Clean'.
- Press the 'Start' button.
- 'Empty grounds'
- Empty the drip tray and coffee grounds container and put them back into the machine.
- 'Clean'



- ▶ Place one receptacle under the coffee spout and another under the fine foam frother.
- ▶ Press the 'Next' button.  
Water flows out of the coffee spout and the fine foam frother. The operation is interrupted, 'Add cleaning tablet'.
- ▶ Open the cover of the filler funnel for ground coffee.



- ▶ Insert a JURA cleaning tablet into the filler funnel.
- ▶ Close the filler funnel cover.
- ▶ Press the 'Next' button.  
Water flows repeatedly out of the coffee spout and the fine foam frother.  
'Empty grounds'
- ▶ Empty the drip tray and coffee grounds container and put them back into the machine.

## Descaling the machine

The W8 builds up deposits of limescale over time and automatically prompts you to descale it when necessary. The degree of calcification depends on the hardness of your water.

**i** If you are using a CLARIS Pro Smart+ filter cartridge, you will not be prompted to descale.

### ⚠ CAUTION

If the descaling agent comes into contact with the skin or eyes, this can cause irritation.

- ▶ Avoid contact with the skin or eyes.
- ▶ Rinse off the descaling agent with clean water. Should you get any descaling agent in your eye, see a doctor.

### CAUTION

If the wrong descaling agent is used, the machine could be damaged and/or traces could be left behind in the water.

- ▶ Use only original JURA maintenance products.

### CAUTION

If the descaling operation is interrupted, there may be damage to the machine.

- ▶ Allow the descaling programme to run to the end.

### CAUTION

If the descaling agent comes into contact with sensitive surfaces (e.g. marble), damage cannot be ruled out.

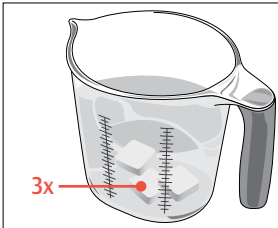
- ▶ Clean up any splashes immediately.



- i** The descaling programme lasts approximately 20 minutes.
- i** JURA descaling tablets are available from specialised dealers.

**Precondition:** The cockpit displays 'Descale'.

- ▶ Press the > button for **approx. 2 seconds** to enter the JURA Cockpit.
- ▶ Press 'Descale'.
- ▶ Press the 'Start' button.
- ▶ **'Empty drip tray'**
- ▶ Empty the drip tray and coffee grounds container and put them back into the machine.
- ▶ **'Agent in tank'**
- ▶ Remove and empty the water tank.
- ▶ Completely dissolve 3 JURA descaling tablets in a receptacle holding 600 ml of water. This may take several minutes.
- ▶ Pour the solution into the **empty** water tank and insert it into the machine.



- ▶ Place one receptacle under the coffee spout and another under the fine foam frother.
  - ▶ Press the 'Next' button.
- Water flows repeatedly out of the hot-water spout and the fine foam frother.

**'Empty drip tray'**

- ▶ Empty the drip tray and coffee grounds container and put them back into the machine.

**'Rinse the water tank' / 'Fill water tank'**

- ▶ Empty the receptacles and place them back under the hot-water spout and the fine foam frother.
  - ▶ Remove the water tank and rinse it thoroughly.
  - ▶ Fill the water tank with fresh, cold water and reinsert the tank.
  - ▶ Press the 'Next' button.
- The descaling operation is continued.

**'Empty drip tray'**

- ▶ Empty the drip tray and coffee grounds container and put them back into the machine.

- i** If the descaling operation stops unexpectedly, rinse the water tank thoroughly.



## Descaling the water tank


Limescale deposits may form in the water tank. To ensure correct function of the machine, descale the water tank from time to time.

- Remove the water tank.
- If you use a CLARIS Pro Smart+ filter cartridge, remove this.
- Completely fill the water tank and dissolve 3 JURA descaling tablets in it.
- Leave the water tank with the descaling solution for several hours (e.g. overnight).
- Empty the water tank and rinse it thoroughly.
- If you use a CLARIS Pro Smart+ filter cartridge, insert this again.
- Fill the water tank with fresh, cold water and reinsert the tank.

## Cleaning the bean container

Coffee beans may be covered with a slight oil film which remains on the walls of the bean container. These traces may negatively affect the coffee result. For this reason clean the bean container from time to time.

**Precondition:** 'Fill bean container' is displayed.

- Switch the machine off with the On/Off button .
- Remove the aroma preservation cover.
- Clean the bean container with a soft, dry cloth.
- Fill the bean container with coffee beans and close the aroma preservation cover.

# 8 Display messages


## Messages on the start screen

Message	Cause/Result	Action
'Fill water tank'	The water tank is empty. You cannot prepare any products.	▸ Fill the water tank (see chapter 5 'Daily operation – Filling the water tank').
'Empty grounds' / 'Empty drip tray'	The coffee grounds container is full. / The drip tray is full. You cannot prepare any products.	▸ Empty the coffee grounds container and the drip tray (see chapter 5 'Daily operation – Maintenance actions').
'Drip tray not fitted'	The drip tray is not inserted correctly or is not inserted at all. You cannot prepare any products.	▸ Fit the drip tray.
'Fill bean container'	The bean container is empty. You cannot prepare any speciality coffees, but you can prepare hot water and milk.	▸ Fill the bean container (see chapter 3 'Preparing and using for the first time – Filling the bean container').

Message	Cause/Result	Action
'Too hot'	The system is too hot to start a maintenance programme.	▸ Wait for several minutes until the system has cooled or prepare a speciality coffee or hot water.

## Messages in the Cockpit

**i** If a maintenance programme is pending, this is indicated by an additional red circle on the start screen(●○○○).

Message	Cause/Result	Action
The filter symbol  lights up red. 'Filter'	The filter cartridge no longer works.	▸ Replace the CLARIS Pro Smart+ filter cartridge (see chapter 7 'Maintenance – Inserting/ changing the filter').
'Clean'	The W8 is prompting you to clean it.	▸ Perform cleaning (see chapter 7 'Maintenance – Cleaning the machine').
'Descale'	The W8 is prompting you to descale it.	▸ Perform descaling (see chapter 7 'Maintenance – Descaling the machine').
'Clean the milk system'	The W8 prompts you to clean the milk system.	▸ Perform milk system cleaning (see chapter 7 'Maintenance – Cleaning the milk system').

## 9 Troubleshooting

Problem	Cause/Result	Action
Insufficient foam is produced when the milk is frothed or milk sprays out of the fine foam frother.	The fine foam frother is dirty.	▸ Clean the fine foam frother (see chapter 7 'Maintenance – Cleaning the milk system'). ▸ Dismantle and rinse the fine foam frother(see chapter 7 'Maintenance – Dismantling and rinsing the fine foam frother').
Coffee only comes out in drips when it is being prepared.	The coffee is ground too finely and obstructs the system.	▸ Set the grinder to a coarser setting (see chapter 4 'Preparation – Adjusting the grinder').
	The water hardness may not have been correctly set.	▸ Perform descaling (see chapter 7 'Maintenance – Descaling the machine').
There is dry ground coffee behind the coffee grounds container.	The beans used are resulting in an above-average volume of ground coffee.	▸ Reduce the coffee strength or choose a finer grinder setting (see chapter 4 'Preparation – Adjusting the product settings').

Problem	Cause/Result	Action
Little or no water or steam comes out of the fine foam frother. The pump is very quiet.	The connector of the fine foam frother may be blocked by milk residues or limescale fragments loosened during descaling.	<ul style="list-style-type: none"> <li>▶ Remove the fine foam frother.</li> <li>▶ Unscrew the black connector with the aid of the hexagonal hole on the measuring spoon for ground coffee.</li> <li>▶ Clean the connector thoroughly.</li> <li>▶ Screw the connector back on tightly by hand.</li> </ul>
Grinder is making a very loud noise.	There are foreign objects in the grinder.	▶ Contact customer support in your country (see chapter 13 'JURA contact details / Legal information').
'ERROR 2' or 'ERROR 5' is displayed.	If the machine has been exposed to the cold for a long period of time, heating may be disabled for safety reasons.	▶ Warm the machine at room temperature.
Other 'ERROR' messages are displayed.	–	▶ Contact customer support in your country (see chapter 13 'JURA contact details / Legal information').

**i** If you were unable to solve the problem, contact customer support in your country (see chapter 13 'JURA contact details / Legal information').




## 10 Transport and environmentally friendly disposal

### Transport / Emptying the system

Keep the packaging for your W8. It should be used to protect the machine during transport.

In order to protect the W8 from frost during transport, the system must be emptied.

**Precondition:** The start screen is displayed.

- ▶ Place one receptacle under the coffee spout and another under the fine foam frother.
- ▶ Press the > button for **approx. 2 seconds** to enter the JURA Cockpit.
- ▶ Press the  button.
- ▶ Press the > button several times until the 'Empty system' programme item is displayed (page  ).
- ▶ Press 'Empty system'.



- Remove and empty the water tank.

**‘System is emptying’**

Steam will continue to be discharged from the fine foam frother and the hot-water spout until the system is empty. Your W8 is switched off.

## Disposal

Please dispose of old machines in an environmentally neutral way.



Old machines contain valuable, recyclable materials which should be recycled. Please therefore dispose of old machines via suitable collection systems.

## 11 Technical data

Voltage	220–240 V ~, 50 Hz
Power	1450 W
Ambient conditions	Humidity max. 80 % Ambient temperature 10–35 °C
Sound pressure level	LP < 70 dB (A)
Conformity mark	<b>CE UK</b>
Pump pressure	static, max. 15 bar
Holding capacity of water tank (without filter)	3 l
Holding capacity of bean container	500 kg
Holding capacity of coffee grounds container	max. 25 portions
Cable length	approx. 1.1 m
Weight	approx. 11.0 kg
Dimensions (W × H × D)	29.5 × 44.4 × 44.6 cm
Milk system with connector	HP3
Interchangeable milk spout	CX3
CLARIS Pro Smart+ filter cartridge (RFID technology)	Frequency band 13.56 MHz Max. transmission power < 1 mW
JURA Connector (Wi-Fi or Bluetooth connection)	Frequency band 2.4 GHz Max. transmission power < 100 mW
JURA type	773

Information for testers (repeat test in accordance with DIN VDE 0701-0702): The central grounding point (CGP) is located at the rear of the machine, to the left of the mains cable connection.

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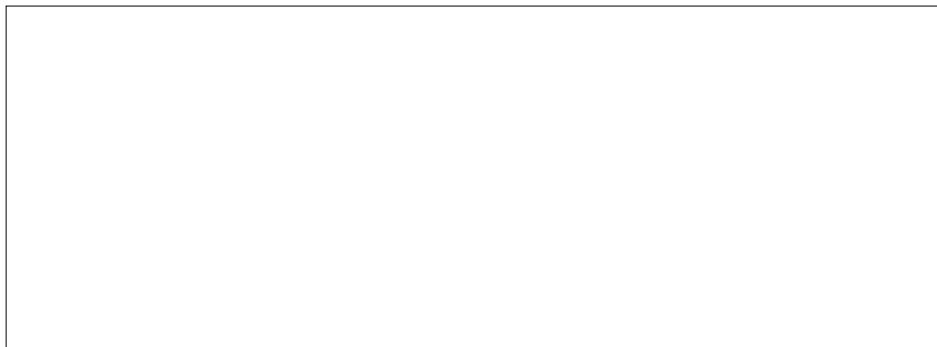
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## 13 JURA contact details / Legal information

### Your JURA service partner



JURA Elektroapparate AG  
Kaffeeweltstrasse 10  
CH-4626 Niederbuchsiten  
Tel. +41 (0)62 38 98 233

- i** You can find additional contact details for your country at **jura.com**.
- i** If you need assistance with using your machine, you can find this at **jura.com/service**.
- i** Your opinion is important to us! Use the contact details at **jura.com**.

**Directives** The machine complies with the following directives:

- 2006/42/EC – Machinery Directive
- 2014/30/EU – Electromagnetic Compatibility
- 2009/125/EC – Ecodesign Directive
- 2011/65/EU – RoHS Directive
- 2014/53/EU – Wireless Voltage Directive

A detailed EU Declaration of Conformity for your W8 can be found at **jura.com/conformity**.

**Technical changes** We reserve the right to make technical changes. The diagrams used in these instructions for use are for illustration purposes only and do not represent the original colours of the machine. Some details of your W8 may vary.